NOTTINGHAM DATA RECOVERY SHIPPING FORM

GET A QUOTE FIRST · PRINT · FILL IN · ENCLOSE WITH YOUR DEVICE

AFTER YOUR QUOTE, SEND YOUR DEVICE TO · POST TRACKED AND INSURED, OR DROP OFF · MON–FRI 9AM–5:30PM, NO APPOINTMENT NEEDED

Manchester Data Recovery
Peter House
Oxford Street
Manchester
M1 5AN

Get a quote first: ring 0115 8220606 or use the quote form on our website. Then seal your device inside a padded envelope or small box and enclose this form.
There's no collection service: post it to us tracked and insured, or drop it in Monday to Friday, 9am to 5:30pm, no appointment needed.
Send the drive, not the machine: if it's a laptop, PC, Mac or a CCTV/DVR recorder, take the drive out and send just the drive (any computer shop can do this in minutes).
Exceptions: a single external drive comes whole, in its enclosure, with its cable and power supply. Fusion Mac? Send both drives, labelled. No phones or tablets.
Macs and laptops with soldered storage (T2 and Apple silicon Macs) can't be taken on; if you're not sure which kind you have, ring us first.

1 YOUR DETAILS

FULL NAME

PHONE

EMAIL

COMPANY (IF ANY)

POSTAL ADDRESS

TOWN / CITY

POSTCODE

2 YOUR DEVICE

DEVICE TYPE — TICK ALL THAT APPLY

- ☐ Hard drive
- ☐ SSD / NVMe
- ☐ External drive
- ☐ USB stick
- ☐ Memory card
- ☐ Mac / MacBook
- ☐ Laptop / PC
- ☐ RAID
- ☐ NAS
- ☐ Server
- ☐ SAN
- ☐ Other

MAKE / MODEL

CAPACITY

NO. OF DRIVES

RAID or server: send the drives only, not the enclosure or controller, each labelled with its bay order (1, 2, 3…). NAS: send the disks labelled by bay; if they don't come out, send the whole NAS.

3 WHAT'S HAPPENED

THE FAULT — TICK ALL THAT APPLY

- ☐ Dropped / damaged
- ☐ Won't power on
- ☐ Clicking / grinding
- ☐ Water / fire
- ☐ Electrical surge
- ☐ Deleted files
- ☐ Formatted
- ☐ Corrupt / RAW
- ☐ Virus / ransomware
- ☐ Other

TELL US WHAT HAPPENED (ANY WARNING SIGNS, NOISES, OR RECENT EVENTS)

4 WHAT YOU NEED BACK

THE FILES & FOLDERS YOU NEED MOST — BE AS SPECIFIC AS YOU CAN (FILE TYPES, FOLDER NAMES, DATES, DRIVE LETTERS)

APPROX. AMOUNT OF DATA

PASSWORD / RECOVERY KEY (IF ANY)